

E1 In the last 12 months, has your household had to forgo other essential needs (food, clothing etc.) to pay any of your home energy (i.e., natural gas and electricity) bills on time? Choose one.

	Total 100% (824)   W 100% (816)		Gender ID				Age Group						Region						HH Income							
			Male 100% (432)   W 100% (401) A		Female 100% (376)   W 100% (408) B		18-34 yrs 100% (197)   W 100% (196) C		35-54 yrs 100% (353)   W 100% (272) D		55+ yrs 100% (266)   W 100% (348) E		City of Van 100% (229)   W 100% (122) F		Rest of Metro Van 100% (269)   W 100% (364) G		TOTAL Metro Van 100% (498)   W 100% (486) H		Van Isl 100% (131)   W 100% (137) I		Rest of BC 100% (187)   W 100% (193) J		<\$75k 100% (350)   W 100% (351) K		\$75k+ 100% (389)   W 100% (387) L	
Yes	18%	151	18%	72	19%	78	34%	66 D, E	19%	51 E	10%	33	28%	34 G, J	18%	65	20%	99	17%	24	15%	28	21%	75	17%	65
No	82%	665	82%	329	81%	330	66%	130	81%	221 C	90%	315 C, D	72%	88	82%	299 F	80%	388	83%	113	85%	164 F	79%	276	83%	322

E2 How has the COVID-19 crisis impacted your household's ability to pay your home energy bills (i.e., natural gas and electricity)? Choose one.

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<b>TOTAL HARDER/ CANNOT PAY</b>	<b>21%</b>	<b>170</b>	<b>20%</b>	<b>80</b>	<b>22%</b>	<b>90</b>	<b>31%</b>	<b>61 E</b>	<b>23%</b>	<b>63 E</b>	<b>14%</b>	<b>47</b>	<b>20%</b>	<b>25</b>	<b>22%</b>	<b>81</b>	<b>22%</b>	<b>105</b>	<b>15%</b>	<b>21</b>	<b>23%</b>	<b>44</b>	<b>24%</b>	<b>85</b>	<b>18%</b>	<b>71</b>
Made it so I cannot pay	1%	5	1%	3	1%	2	0%	0	1%	4	0%	1	0%	0	1%	4	1%	4	0%	0	1%	1	1%	4	0%	1
Made it much harder to pay	6%	50	7%	28	5%	22	10%	19 E	9%	23 E	2%	8	6%	7	6%	22	6%	29	6%	8	7%	13	9%	32 L	4%	14
Made it somewhat harder to pay	14%	115	12%	49	16%	66	21%	42 D, E	13%	36	11%	38	15%	18	15%	55	15%	73	9%	12	16%	30	14%	49	15%	56
No change	72%	584	73%	293	70%	284	50%	98	72%	195 C	84%	292 C, D	64%	78	70%	255	69%	333	79%	108 F	74%	143 F	68%	237	74%	285
<b>TOTAL EASIER</b>	<b>8%</b>	<b>61</b>	<b>7%</b>	<b>27</b>	<b>8%</b>	<b>34</b>	<b>19%</b>	<b>38 D, E</b>	<b>5%</b>	<b>15</b>	<b>2%</b>	<b>9</b>	<b>16%</b>	<b>19 G, I, J</b>	<b>8%</b>	<b>28</b>	<b>10%</b>	<b>48 J</b>	<b>6%</b>	<b>9</b>	<b>3%</b>	<b>5</b>	<b>8%</b>	<b>29</b>	<b>8%</b>	<b>31</b>
Made it somewhat easier to pay	4%	32	5%	19	3%	13	9%	18 D, E	3%	7	2%	7	9%	10 G, J	4%	13	5%	24 J	5%	7 J	1%	1	5%	19	3%	12
Made it much easier to pay	4%	29	2%	9	5%	21	10%	20 D, E	3%	8	0%	1	7%	9 I, J	4%	15	5%	24	1%	1	2%	4	3%	10	5%	19

E3 BC Hydro has temporarily halted service disconnections for non-payment during the COVID-19 crisis. Would you support or oppose an extension of the ban on service disconnection to at least the end of 2020? Choose one.

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<b>TOTAL OPPOSE</b>	6%	53	9%	34 B	4%	18	2%	5	8%	21 C	8%	27 C	5%	6	7%	26	7%	32	6%	8	7%	13	7%	25	6%	25
Strongly oppose	3%	26	5%	22 B	1%	3	1%	2	4%	10	4%	15	3%	4	4%	13	4%	17	3%	5	2%	4	4%	13	3%	10
Somewhat oppose	3%	27	3%	12	3%	14	1%	3	4%	12	4%	12	2%	2	3%	12	3%	15	2%	3	5%	9	3%	11	4%	15
Neither support nor oppose	23%	189	23%	91	24%	98	20%	40	22%	61	25%	88	21%	26	22%	81	22%	107	21%	29	27%	52	21%	74	23%	90
<b>TOTAL SUPPORT</b>	70%	575	69%	275	72%	293	77%	152 E	70%	190	67%	233	74%	90	71%	257	71%	347	73%	100	66%	127	72%	252	70%	272
Somewhat support	31%	249	33%	134	28%	113	32%	63	28%	77	31%	108	34%	41	29%	107	31%	148	40%	55 J	24%	46	32%	113	29%	113
Strongly support	40%	326	35%	142	44%	180 A	45%	88	41%	113	36%	125	40%	49	41%	150	41%	199	33%	45	42%	81	40%	139	41%	160

E4 BC Hydro has introduced a one-time credit for customers facing a loss of income due to COVID-19. This credit currently lasts three months. Would you support or oppose the extension of this credit to cover up to six months of bills for customers who are still out of work at the end of the initial period? Choose one.

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<b>TOTAL OPPOSE</b>	9%	74	13%	53 B	5%	21	5%	9	11%	30 C	10%	35	6%	8	9%	31	8%	39	8%	11	12%	24	7%	23	11%	41
Strongly oppose	3%	23	4%	17	2%	7	1%	2	4%	11	3%	11	2%	2	3%	10	3%	13	2%	3	4%	8	2%	9	3%	13
Somewhat oppose	6%	51	9%	36 B	3%	14	4%	7	7%	19	7%	24	4%	5	6%	21	5%	26	6%	9	8%	16	4%	14	7%	28
Neither support nor oppose	16%	128	15%	60	16%	67	13%	25	17%	47	16%	56	10%	13	17%	60	15%	73	14%	20	18%	35	15%	51	15%	58
<b>TOTAL SUPPORT</b>	75%	614	72%	288	78%	320	83%	163 D	71%	194	74%	257	83%	102 G, J	75%	272	77%	374	77%	106	69%	134	79%	276	74%	287
Somewhat support	35%	282	37%	147	32%	132	35%	69	31%	84	37%	128	35%	43	35%	126	35%	168	39%	53	31%	60	36%	127	35%	135
Strongly support	41%	332	35%	141	46%	188 A	48%	93	41%	110	37%	129	49%	59	40%	147	42%	206	38%	53	38%	74	43%	149	39%	153

E5 Would you support or oppose the creation of a new program that reduces or offsets energy bills for people facing financial hardship in BC beyond the COVID-19 crisis? Choose one.

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<b>TOTAL OPPOSE</b>	<b>10%</b>	<b>85</b>	<b>17%</b>	<b>67</b> B	<b>4%</b>	<b>17</b>	<b>4%</b>	<b>7</b>	<b>10%</b>	<b>26</b> C	<b>15%</b>	<b>52</b> C	<b>7%</b>	<b>8</b>	<b>10%</b>	<b>36</b>	<b>9%</b>	<b>44</b>	<b>8%</b>	<b>11</b>	<b>16%</b>	<b>30</b> F, H	<b>9%</b>	<b>32</b>	<b>12%</b>	<b>46</b>
Strongly oppose	3%	26	6%	23 B	1%	2	1%	2	4%	10	4%	14	3%	4	3%	11	3%	14	3%	4	4%	8	4%	15	2%	8
Somewhat oppose	7%	59	11%	44 B	4%	15	3%	5	6%	15	11%	38 C	4%	4	7%	26	6%	30	5%	7	11%	22 F	5%	17	10%	38 K
Neither support nor oppose	20%	165	21%	83	20%	81	16%	31	24%	66 C	19%	67	14%	17	22%	80 F	20%	97	22%	30	20%	38	16%	58	22%	87
<b>TOTAL SUPPORT</b>	<b>69%</b>	<b>566</b>	<b>63%</b>	<b>251</b>	<b>76%</b>	<b>310</b> A	<b>80%</b>	<b>158</b> D, E	<b>66%</b>	<b>180</b>	<b>66%</b>	<b>229</b>	<b>80%</b>	<b>98</b> G, H, J	<b>68%</b>	<b>248</b>	<b>71%</b>	<b>346</b>	<b>70%</b>	<b>96</b>	<b>65%</b>	<b>124</b>	<b>74%</b>	<b>261</b> L	<b>66%</b>	<b>255</b>
Somewhat support	34%	276	31%	126	36%	149	39%	76 D	28%	76	36%	124	42%	52 G, J	32%	118	35%	169	38%	53	28%	54	36%	127	33%	128
Strongly support	36%	290	31%	125	39%	161 A	42%	82 E	38%	103	30%	105	38%	46	36%	130	36%	176	32%	44	36%	70	38%	134	33%	127